

DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES SENIOR AND LONG TERM CARE DIVISION

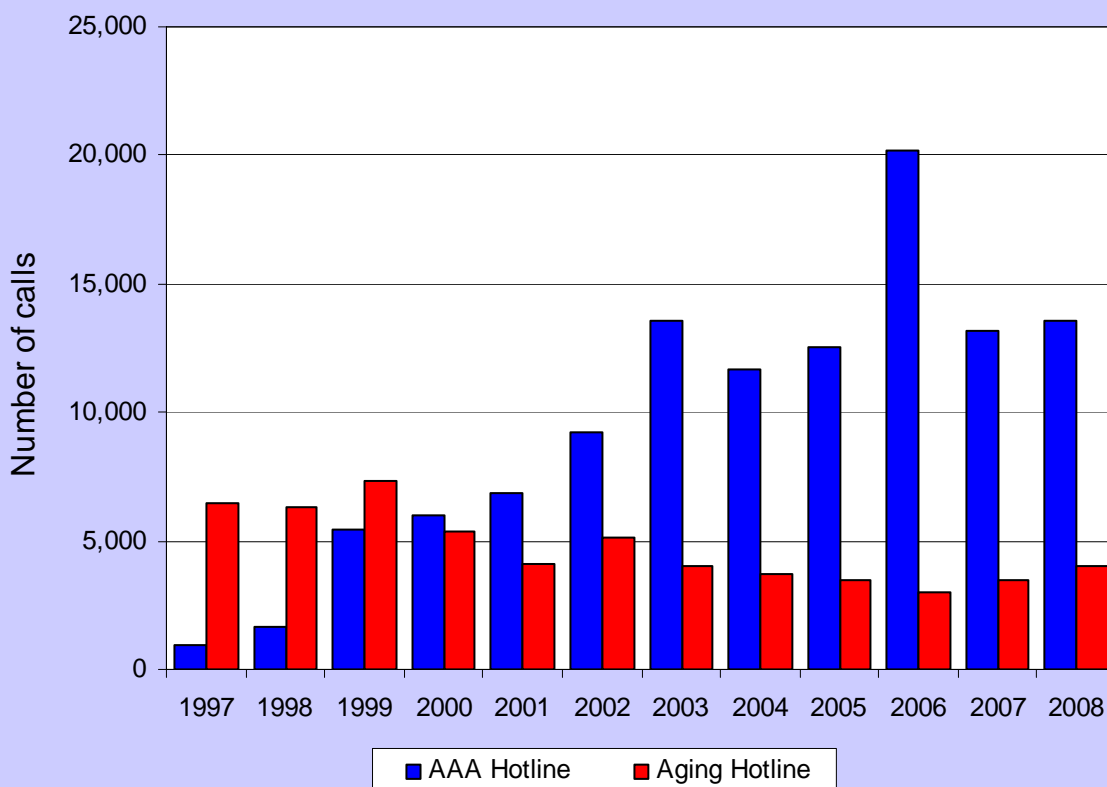
GOAL A

INCREASE THE ABILITY OF MONTANANS TO PREPARE TO MEET THEIR OWN LONG TERM CARE NEEDS OR THE LONG TERM CARE NEEDS OF A FRIEND OR RELATIVE

OBJECTIVE 1

INCREASE THE NUMBER OF REQUESTS FOR INFORMATION ON THE STATE AGING HOTLINE AND AAA TOLL FREE NUMBER EACH FISCAL YEAR

Toll Free Calls to State/AAA hotlines



COMMENT AND NOTES: Calls to the Area Agency on Aging (AAA) toll free number are routed to the AAA serving the county that the call originates from. Calls to the State Citizens Advocate toll free number are routed to the Aging Services Bureau. Increases in 2006 are largely attributable to changes in Medicare.